

## Actions or disciplinary measures in case of non-compliance with the privacy policy

### Detail the internal regulations that control disciplinary actions and procedures for employees

#### Internal Work Regulation

- Within article 67 of our Internal Work Regulation, the following are specified as obligations of employees: (i) to know and comply with the Code of Ethics, Information security policy, among other internal regulations; and (ii) keep the confidentiality and strict reserve over all the information and documents produced, originated, provided or obtained because of the work performed or those that in any way, circumstance or not, would have had access.
- Likewise, article 68 of the Internal Work Regulation establishes as prohibited acts to be sanctioned by the Penal Code and labour legislation, the following: (i) Violating bank secrecy; disclosing, publishing or advertising information related to operations, businesses and interests in which Interbank or its clients intervene; as well as stealing, using or reproducing by any means, the company's document without the written authorization of Interbank; and (ii) use privileged and not yet disclosed information for their benefit or that of third parties.
- According to the provisions of Article 69 of the mentioned regulation, failure to comply with the obligations - which includes compliance with the Privacy Policy and specific confidentiality obligations - will generate sanctions. These sanctions can lead to the imposition of disciplinary measures, dismissal, or the contract's termination, as the case may be.

### Detail the internal regulations that control disciplinary actions and procedures for suppliers.

As indicated in number 10 of the Supplier Code of Ethics and Conduct, the supplier non-compliance with the information security guidelines and confidentiality may have consequences in the contractual relationship with Interbank. Depending on the severity of the non-compliance, the company can take the following actions:

- a) Termination of the Contract automatically
- b) Disqualification as a supplier of Interbank or the companies linked to the Intercorp group.
- c) Legal or administrative actions that were applicable

d) Assumption of costs, penalties, repairs or monetary sanctions established by an administrative resolution or final judgment, generated as a consequence of a non-compliance.